## Contacts

- Calling a person from the contacts list
- 1. Press the CONTACTS button.
- 2. Scroll up or down to select the person or number you want to call.
- 3. Press the OK button or the call soft key.

## Adding a new contact

- 1. Press the CONTACTS button.
- 2. Press the More soft key.
- 3 Press the New soft key.
- 4. Enter the name using the dial pad. To enter characters using the dial pad:
- a. Repeatedly press the number key that corresponds to the letter or number you want to enter until the letter or number is displayed.
- b. Pause before entering the next characters if the characters are on the same key.
- c. To enter a space, press 0.
- d. Enter remaining letters or numbers.
- e. Press the Bksp soft key to delete the last character.
- 5. Press the OK button or the OK soft key.
- 6. Enter the telephone number.
- 7. Press the Save soft key or the OK button.

#### Editing a contact

- 1. Press the CONTACTS button.
- 2. Scroll to the contact you want to edit.
- 3. Press the Details soft key.
- 4. Press the Edit soft key.
- 5. Scroll up or down to choose the field you want to edit.
- 6. Use the dial pad and soft keys to make changes to the contact information.
- 7. Press the **Save** soft key or the **OK** button to save your changes.

## Avaya Menu

You can use the Avaya Menu to adjust and customize phone settings, select the display language, view network settings, and log out. The Avaya Menu has six sub-menus:

- Screen/Sound lets you adjust the display brightness and contrast, select your ringing pattern, turn button click sounds on and off, and turn error tones on and off.
- Call Settings Lets you turn the call timer display, visual alerting, and show incoming calls on or off; set the redial option; and set the audio path to speakerphone or headset.
- Applications Lets you turn call logging on and off as well as turn logging of bridged calls, line calls, and line calls answered by others on and off.
- Advanced Options lets you select the display language, set automatic gain control on the handset and speaker, or initiate a manual backup/restore if you have a backup/ restore file server. See your system administrator for more information.
- Network Information shows a summary of network-related parameters for your phone, such as IP parameters and Quality of Service.
- Log Out lets you log out of your telephone to prevent unauthorized use during your absence.

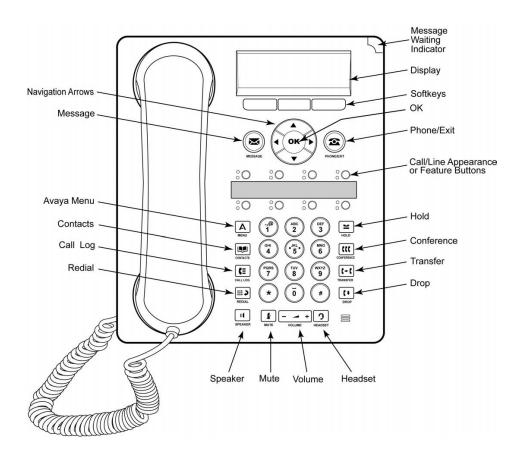
## Changing the language

- 1. Press the A button.
- 2. Scroll to Advanced Options. Press the Select soft key or the OK button.
- 4. Select Language. Press the Select soft key or the OK button.
- 6. Scroll up or down to select a display language.
- 7. Press the Select soft key or the OK button to change to the selected language.
- 8. Press the OK button to confirm selection.



# IP Office 1608 IP Telephone Quick Reference Guide

# Avaya one-X<sup>™</sup> Deskphone Value Edition



# For More Information

Go to www.avaya.com/support for latest support information, including user guide, administrator guide, installation and maintenance guide, interactive document, and software downloads.

.EDs	
Call Appearance Button LEDs	
Steady green	Call appearance connected/in use.
Slow blinking green	Call appearance is ringing/alerting.
Fast blinking green	Call appearance is on hold.
Steady red	Call appearance in use or is selected and will be used when you go off- hook.
Off	Call appearance free/not in use.
Feature Button LEDs	
Steady green	Feature is active.
Blinking green	Feature is pending (request is being processed and not immediately available).
Blinking red	Feature is shown on the phone display.
Off	Feature is not available

## **Scrolling and Navigation**

A navigation icon appears in the phone display to indicate that you can scroll to more options or information. Use the up and down navigation arrows to scroll up or down through lists. Use the right and left navigation arrows to go to other screens or to move the cursor right or left when entering text. When you scroll to a line on the display, that line is selected.

The soft key labels will change according to the options available for the selected line. The **OK** button is a shortcut for the default action. For example, when you select an entry in your contacts list, pressing the **OK** button places a call to that person.

## Answering and Making a Call

#### Answering a Call

- If you are not already on a call, lift the handset. If you are already on a call, press the alerting call
  appearance button (slow flashing green lamp) puts the existing call on hold and answers the
  alerting call.
- To answer the call on speakerphone, press the SPEAKER button.
- To answer the call using a headset, press the **HEADSET** button.

### Making a Call

- 1. Dial the number you want to call.
- 2. When answered, either lift the handset or continue on speakerphone.

### Putting a Call on Hold

- 1. While connected to the call, press HOLD.
- 2. To resume the call, press the call appearance for the held call (fast flashing green lamp).

### Transferring a Call

- 1. While connected to the call you want to transfer, press **TRANSFER**.
- 2. Dial the telephone number.
- 3. Press TRANSFER again to complete the transfer.

#### **Conference Calls**

#### Making a conference call

- 1. While active on a call, press the CONFERENCE button. The call is put on hold
- 2. Call the person you want to add to a conference.
- When they answer, if they want to join the conference press the CONFERENCE button again. If they do not want to join the conference, press the DROP button. Then press the fast flashing green button.

#### Adding a person to a conference call

1. Press the HOLD button to put the conference on hold.

2. Call the person you want to add to a conference.

- When they answer, if they want to join the conference press the **CONFERENCE** button again.
- If they do not want to join the conference, press the DROP button. Then press the fast flashing green button to rejoin the conference.

## Advanced Telephone Features

The features that are available to you depend on what your administrator has assigned to your telephone. A few of the most commonly administered features are explained below. For more information about all the features that are available for your extension, contact your system administrator.

#### Forwarding a call

- 1. Press the **CFrwd** feature button. You hear a dial tone prompting you to dial the forwarding number.
- 2. Dial the number you want to forward your calls to. After you dial the number, you hear a confirmation tone.
- 3. To turn call forwarding off, press the CFwrd feature button.

### Send all calls

- 1. Press the **SAC** feature button to send all calls to coverage.
- 2. To turn the feature off, press the SAC feature button.

## Call Log

#### Calling a person from the call log

- 1. Press the CALL LOG button.
- 2. Scroll to the left or right to view a separate list of all, missed, answered, or outgoing calls.
- 3. Scroll up or down to select the person or number you want to call.
- 4. Press the OK button or the Call soft key.

### Adding an entry from the call log to your contacts list

- 1. Press the CALL LOG button.
- 2. Scroll to the number that you want to add to your contacts list.
- 3. Press the Details soft key.
- 4. Press the **+Contact** soft key.
- 5. To edit the name or number, scroll up or down and edit as appropriate.
- 6. Press the Save soft key or the OK button.